



### **City of Florence Refund Policy for Athletic Leagues**

The following policy governs refund for the Athletic Leagues within the City of Florence.

- Before registration ends: Full Refund
- 5 days after registration ends: Refund Minus \$6
- 6 days until games begin: Refund minus \$25
- No refunds will be issued after first game

#### Refund Process:

1. The request must be made in person or by email.
2. Credit Card – the money will be added back to your card within 5-7 business day.
3. Cash/Check- A check will be mailed to you within 15 business days.